DATE:

| JOB TITLE       | Programme Officer Planning                         |
|-----------------|--|
| INSTITUTION     | West African Health Organisation                   |
| DUTY STATION    | Bobo-Dioulasso, Burkina Faso                       |
| GRADE:          | P3/P4  |
| ANNUAL SALARY   | US\$ 37,431.66/52,379.70                           |
| DEPARTMENT:     | Planning And Health Information                    |
| DIVISION        | Planning And Resource Utilization                  |
| LINE SUPERVISOR | Principal Programme Officer, Planning and Resource |
|                 | Utilization  |
| SUPERVISING     |  |

#### **ROLE OVERVIEW:**

Under the supervision of the Principal Programme Officer Planning and Resource Utilization, the incumbent shall develop strategic, short, medium, and long-term organisational programmes with milestones and results framework. She/he shall also provide technical assistance to other programme staff in the planning of their thematic programmes and projects.

#### **ROLE AND RESPONSIBILITIES**

- Provide technical support to the development of the Organisation's Strategic Plan.
- Develop the Organisation's Strategic, Thematic Plan framework.
- Coordinate with programme staff across the institution on the development of their thematic Plans.
- Coordinate with Programme staff in the implementation of the Organisation's plan.
- Ensure that the implementation of the Organisation's Strategic Plan, Projects and Programmes are executed according to plan.
- Prepare periodic activity reports on the implementation of departmental plans and their impact on the Strategic Plan.
- Work with Member State planners to gather information on the needs of their national health programmes.
- Perform any other duties as may be assigned by the supervisor.

# ACADEMIC QUALIFICATIONS AND EXPERIENCE

## **Education:**

Degree in Planning or Health Economics, Statistics, Health Informatics, Health Administration or a related field from a recognized University.

## **Experience:**

- Five (5) years of progressive experience in the field of public health, epidemiology, or similar position.
- Demonstrated knowledge of public health portfolio, major health challenges and health situational trends in West Africa.
- Ability to manage database and conduct statistical and epidemiological analysis of health data.
- Proven experience in health information systems management and database development.
- Leading communication activities and ensure effective and timely dissemination of information.
- Knowledge the principles and practice of public health management in the ECOWAS region, and proven ability to conduct Research Development or research with the third sector in West Africa

DATE:

#### **ECOWAS KEY COMPETENCIES**

### **LEADERSHIP**

- ability to persuade/influence others to consider a certain point of view, adopt a new idea or implement new methods and practices;
- ability to lead a team of trainees/junior staff and instill a spirit of teamwork to engage employees and achieve a well-defined set of activities;
- ability to respect the chain of command in an appropriate manner;
- ability to resolve challenges that occur with minimal direction and/or to recommend and explain solutions or alternatives for approval;
- ability to utilize the Code of Ethics to manage self, others, information and resources;
- ability to mentor others and create feedback loops with supervisors, colleagues, and subordinates to build strong working relationships and improve performance.
- contribute to maintaining the organizational unit's performance goals and standards.

#### **CLIENT SERVICE ORIENTATION**

- interpersonal skills with the ability to keep a client informed of progress or setbacks in projects of relevance to the timeline, quality, and quantity;
- ability to proactively interact with clients and build strong trusting relationships based on mutual respect and regular discussions;
- ability to establish and sustain professional credibility with clients/stakeholders in a manner that anticipates their needs, mitigates issues and carefully balances professional obligations with the need to be sensitive and responsive to their needs;
- ability to counsel, advise, consult, and guide others on matters pertaining to assigned client service responsibilities and established client service standards.

## **MULTICULTURAL SENSITIVITY AND ADVOCACY**

- demonstrate respect for cultural differences, fairness and ability to relate well with people from varied backgrounds, nationality, gender, ethnicity, race and religion;
- understanding of diverse cultural views especially within West Africa, with sensitivity to group differences; ability to challenge bias and to practice tolerance and empathy;
- ability to listen actively, consider people's concerns and apply judgement, tact, and diplomacy;
- ability to work in a diverse and inclusive interactive environment that benefits from diverse strengths;
- ability and responsibility for incorporating gender perspectives and ensuring the equal participation of women and men in all areas of work;
- ability to encourage, empower, and advocate for people in an unbiased and transparent manner.

## **KNOWLEDGE OF ECOWAS**

- knowledge of ECOWAS institutions, sectors, programmes and policies;
- knowledge of ECOWAS internal operational requirements of programs, projects, services and systems required to achieve work assignments and meet performance goals;
- knowledge of rules and procedures of ECOWAS associated assigned responsibilities and ability to explain these clearly to others;
- knowledge of the ECOWAS culture, structures and performance issues and priorities impacting assigned responsibilities;

DATE:

• knowledge of member states development trends, indicators, challenges and opportunities as it relates to the project/programme assigned to own position.

#### **ANALYTICAL AND CRITICAL THINKING**

- ability to study data/information from a variety of sources, identify anomalies, trends and issues, present findings, and make recommendations;
- ability to break down problems or processes into key parts to identify and solve gaps in service, quality assurance, compliance, and performance targets;
- knowledge of and ability to apply techniques to generate creative ideas and new approaches to meeting goals;
- ability to use evidence and research to inform policies and programs and identify relevant and appropriate sources of information, including stakeholders, regional institutions and/or internal committees
- demonstrate operational computer proficiency using appropriate tools;
- ability to make sound use of graphics and tables to effectively present numerical data to write semi-complex technical reports/proposals and edit/check templates, letters, etc.
- ability to convey information clearly and concisely in a succinct and organized manner through both writing and verbal means, ;
- exhibit interpersonal skills, make presentations, express opinions and debate ideas with others in a constructive manner;
- proficiency in information communication technologies(ICT);
- Fluency in oral and written expressions in one of the ECOWAS official languages of the Community (English, French & Portuguese). Knowledge of an additional one will be an added advantage.

## PLANNING AND IMPLEMENTATION

- ability to develop, implement an individual action plan for achieving specific work goals;
- identify ,organize and monitor tasks throughout to facilitate execution;
- ability to contribute and/or lead on projects as per accepted project management standards and techniques, to co-ordinate contributions by others to set and meet deadlines;
- ability to organize work, set priorities, and work within timelines, giving attention to details, stakeholders, indicators and risks;
- ability to identify, collect and assess indicators to monitor performance and to take proactive remedial action as required.